



AUSTAR United Communications Limited

ABN 088 087 695 707

Shareholder Communication Policy



AUSTAR United Communications Limited (The Company)

Shareholder Communication Policy

1. Communication Objectives

AUSTAR United Communications Limited's shareholder communication framework is designed to ensure a high quality of communication and level of clarity with all investors and other stakeholders, whilst complying with its statutory disclosure obligations.

The Company endeavours to:

- Provide all investors and other stakeholders with equal and timely access to material information about the company;
- Communicate in a clear, accurate and easy to understand manner with investors and other stakeholders;
- Maintain consistent disclosure levels at all times.

2. Policy

This policy should be read in conjunction with the Company's other policies available on its corporate website www.austarunited.com.au/investor/corporate-governance. Particular reference should be made to the Continuous Disclosure and Securities Trading Policy, which outlines specific procedures and issues concerning the disclosure of material price sensitive information to the market.

3. Obligation to Disclose Information

As a listed entity on the Australian Securities Exchange (Company Code: AUN), the Company complies with ASX Listing Rules and the Corporations Act 2001 (Cth) which prescribe a regime under which a listed company must immediately notify the ASX of price sensitive information which is:

"any information concerning it that a reasonable person would expect to have a material effect on the price or value of the entity's securities".

4. Shareholder Communication Procedures

In order to achieve its communication objectives, the Company observes a number of processes which include but are not limited to the following measures:



Financial Results

The Company provides financial releases to the ASX in respect of its half-year (ending June) and full-year (ending December) financial results. These disclosures are generally made during August and February of each year. The Company also reports publicly with first quarter (ending March) and third quarter (ending September) unaudited summarised results.

Material Media Releases and Presentations

All material media releases and presentations are also lodged with the ASX.

General Meetings

General meetings of shareholders are an important avenue for communication with the Company, and provide an opportunity for shareholders to meet with and question the Company's Directors and management. The Company's auditor attends its Annual General Meeting and is available to answer questions about the conduct of the audit and the preparation and content of the Audit Report. The Company's Annual General Meeting is generally held during May.

Teleconferencing and webcasting

Where appropriate, the Company will utilise teleconferencing and/or webcasting for analyst/media briefings and general meetings.

Electronic Communications

The Company encourages investors and other stakeholders to support its environmental policy by choosing to receive communications electronically. However, investors and other stakeholders can also request their communications in hard copy format via mail.

Share Registry

The Company's share registry is managed by Computershare Investor Services Pty Ltd. Investors can access AUSTAR share information and manage shareholdings on the Computershare site via the following link:

<https://www-au.computershare.com/Investor/Default.asp>

Website

Financial results, media releases, presentations and annual reports are made available on the Company's website (www.austarunited.com.au) to enable broader access to Company information by investors and other stakeholders.



Contacting the Company

In addition to accessing information on the Company's website, investors and other stakeholders can contact the Company at any time by email, phone or in writing.

The contact details of designated company officers available to provide information to shareholders and other stakeholders upon request are included at the end of this policy.



**Austar United Communications Limited
Corporate Contact Information**

Corporate, Media and Investor Enquiries

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